

Richard Saltoun Limited

Privacy Policy

This policy applies to information held about clients and prospective clients, suppliers and prospective suppliers, artists, contacts and all other persons about whom Richard Saltoun gallery holds information. By 'information,' we mean personal information that we collect, use, share and store.

In this policy, "we," "us," and "our" means Richard Saltoun Limited (trading as Richard Saltoun gallery), a company registered in England and Wales with No GB972178983, whose registered office is 64 New Cavendish Street, London W1G 8TB and "you" means the individual to whom the information relates.

What we collect

- your name;
- your contact information such as your address, email address and telephone number;
- When either buying an artwork from or selling an artwork to a private individual, museum, gallery or other organisation or individual, we collect payment details and relevant financial data such as your bank name, account number and sort code;
- When browsing our site, your IP address, your browser type and language;
- Information related to your attendance at art fairs, events or exhibitions where Richard Saltoun gallery is an exhibitor or participant.
- Information about you that you give us in person when visiting the gallery and signing the reception guest book, or in the form of business cards, or digital contact details you give us at events and art fairs, by filling in forms on our website www.richardsaltoun.com (e.g. the Contact Us section or to sign up to our mailing list ,when you enquire about an art work or group of artworks or by corresponding with us by phone, email or otherwise; and
- Information in relation to your purchase of our art work or use our services such as framing or acting on your behalf in a transaction.

How we collect information about you

- Information you give to us when you purchase any art work or visit us at an exhibition or art fair;
- When you complete and submit a form or questionnaire on our website;
- When you use of the guest book on the reception in our London gallery and at exhibitions and art fairs
- when you email us to enquire about an artwork, artist, historical area or genre.
- through email correspondence with you relating to museum loans the consignment of works, an invitation to an event or a conversation about a future project.

What we do with the information we gather

We use your information to:

- communicate with you via email, telephone and mailing to provide information about our art work and services

- keep you informed about art work, artists and events that we think you may find of interest;
- carry out our obligations arising from any agreements entered into between you and us;
- regulate our website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- comply with legal and regulatory obligations

Legal basis for processing

Our processing of your personal information is necessary:

- for the performance of contracts to which you will be a party to and in order to take steps at your request prior to you entering into those contracts;
- for the purposes of legitimate interests pursued by us; or
- in order to comply with a legal obligation to which we are subject.

In relation to any processing of special categories of personal data, we will generally rely on obtaining specific consent from you at the time unless there is otherwise a legal requirement for us to process such information.

Legitimate interests

Where our processing is based on the legitimate interest grounds described above, those legitimate interests are: (i) collecting personal information to provide you with a smooth and efficient client experience; (ii) to make sure you receive updated information on Richard Saltoun gallery's business activities; (iii) to provide the services you have requested, such as through displaying an interest in an artist, artwork, genre or historical period; and (iv) [for our own marketing and research].

Sharing your information

Except as expressly set out in this policy we will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

The personal information you provide to us may be shared with third party companies, agents, contractors, service providers or affiliated companies if this is necessary to provide you with our art work or services, respond to your enquiries or for any of the purposes described in this policy.

These third parties or agents may include our artwork database platform Art Logic and our external PR representative

We may also share your personal information with:

- law enforcement agencies, other governmental agencies or third parties if we are required by law to do so; and
- other business entities should we plan to merge with or be acquired by that business entity, or if we undergo a re-organisation with that entity.

Transferring Your Information outside the UK

Your personal information may be transferred to, and stored at, a destination outside the European Economic Area ("EEA") and may also be processed by staff operating outside the EEA who work for us, or for one of our service providers.

When we, or our permitted third parties, transfer your information outside the European Economic Area, we or they will impose obligations on the recipients of that data to protect your information to the standard required in the European Economic Area or otherwise require the recipient to subscribe to international frameworks intended to enable secure data sharing. In the case of transfers by us, we may also transfer your information where: (i) the transfer is to a country deemed to provide adequate protection of your information by the European Commission; or (ii) where you have consented to the transfer.

Your Rights

At any time, you have the right:

- to request access to or a copy of any personal data which we hold about you;
- to rectification of your personal data, if you consider that the information we are holding is inaccurate;
- to ask us to delete your personal data, if you consider that we do not have the right to hold it;
- to withdraw consent to our processing of your personal data (to the extent such processing is based on previously obtained consent);
- to ask us to stop or start sending you marketing messages as described below in the marketing section;
- to restrict processing of your personal data;
- to data portability (moving some of your personal data elsewhere) in certain circumstances;
- to object to your personal data being processed in certain circumstances; and
- to not be subject to a decision based on automated processing and to have safeguards put in place if you are being profiled based on your personal data.

Any request from you for access to or a copy of your personal data must be in writing and we will endeavour to respond within a reasonable period and in any event within one month in compliance with data protection legislation. We will comply with our legal obligations as regards your rights as a data subject.

We aim to ensure that the information we hold about you is accurate at all times. To assist us in ensuring that your information is up to date, do let us know if any of your personal details change at the following email address info@richardsaltoun.com.

Marketing

Where you are one of our clients or have otherwise agreed to be contacted for marketing we may use your personal information to send you information about Richard Saltoun gallery events, art fairs and works of art. You can unsubscribe from receiving them at any time, [details of how to unsubscribe will be included at the bottom section of each electronic mailing we send you, which will direct you to an email whereby you can unsubscribe automatically and will not be contacted again unless you actively request to re-join the mailing list.

You have the option of "unsubscribing" from our mailing list at any time thereby disabling any further such e-mail or other communication from being sent to you by emailing info@richardsaltoun.com.

We will action any opt-out request from you without delay.

How long will we keep Your information?

We will only keep the information we collect about you for as long as required for the purposes set out above or as required to comply with any legal obligations to which we are subject. This will involve us periodically reviewing our files to check that information is accurate, up-to-date and still required.

Where we are permitted to send you direct marketing communications we may retain your contact information necessary for this purpose, for as long as you do not unsubscribe from receiving the same from us. If you opt out from marketing, we will retain your information to enable us to comply with your wishes to not be contacted for marketing purposes.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Links to Other Sites

Our website may contain links to other sites, including via our social media buttons. While we try to link only to websites that share our high standards and respect for privacy, we are not responsible for the content, security, or privacy practices employed by other websites and a link does not constitute an endorsement of that website. Once you link to another website from our website you are subject to the terms and conditions of that website, including, but not limited to, its internet privacy policy and practices. Please check these policies before you submit any data to these websites.

Certain features of our site will allow for social networking. You should ensure when using these features that you do not submit any personal data that you do not want to be sent, collected or used by other users, such as profile details or email address.

Complaints

Questions, comments and requests regarding this policy are welcomed and should be addressed to info@richardsaltoun.com

If you have any concerns about our use of your information, you also have the right (if you are a UK resident) to make a complaint to the Information Commissioner's Office, which regulates and supervises the use of personal data in the UK, via their helpline on 0303 123 1113.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Changes to this policy

Any changes we make to our policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our policy